

Resiliency Capabilities

Vendor and Service:

Date of Review:

Are the vendor's RTOs and RPOs sufficient for the services contracted to your organization?

Yes.

No. The services provided are not addressed.

No. See our plan to address the deficiency in the comments.

No. RTOs and RPOs were not provided to us. See our plan to address this deficiency in the comments.

Comments:

Which of the following cyber resilience controls does the vendor have?

Data backup

Data integrity controls

Alternative communication providers

Layered anti-malware strategy

Employee controls

Disaster recovery plan

Incident response plan

Prearranged forensic and incident management services

Other. See the comments for details.

None of the above

Comments:

Which of the following apply to the vendor regarding alternate operating location(s)?

The BCP identifies alternate operating locations.

The alternate operating locations are located an appropriate distance away from the main locations.

The alternate operating locations are adequately supplied for operations.

The vendor does not have an alternate operating location.

The vendor does not have an alternate operating location, but does not have any of our data.

Comments:

BCP Testing

Which of the following are done regarding the vendor's BCP testing?

The vendor tests the BCP at least annually.

The BCP testing scope covers the services provided to our organization.

The vendor shares remediation plans from testing results and the status on completion of those plans.

The testing program includes plausible significant disruptive events as test scenarios.

None of the above.

Comments:

Is the organization involved with the vendor's BCP testing?

No. Reviewing the vendor's BCP testing documentation is sufficient for the services provided.

No. Our organization is not involved with the vendor's BCP testing, but we are working with the vendor to participate in future testing.

Yes. Our organization is involved with, or is on the waiting list for, the vendor's BCP testing.

Comments:

Which of the following scenarios are included in the vendor's BCP testing program?

Outage or business disruption for the vendor.

Outage or business disruption for the organization.

Cyber events.

Simultaneous attack on the vendor and organization.

Comments:

Could any of the observed test results from the vendor's most recent BCP test negatively impact the organization?

Yes. See the date of the last test and identified test results in the comments.

No. See the date of the last test in the comments.

N/A. Test results were not provided.

N/A. This level of documentation is not necessary for the service provided by the vendor.

Comments:

Review Summary

Based on the vendor's continuity capabilities what is your recommended course of action?