


AARON HEBERT & ALYSSA PUGH

# From Code to Contract: Securing Software Development



 Sign into Tandem to participate in this session.

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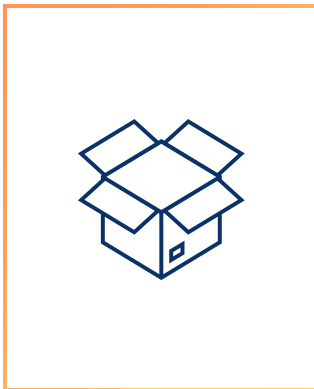


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**WHY SECURE SOFTWARE DEVELOPMENT?**



More Expensive  
Incidents



Less Contained  
Software



More Focus from  
Regulators



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**THE TIME RESERVATION**

I don't have time to review all software for security.

**THE EXPERTISE RESERVATION**

I'm not a developer. How can I know if it's secure or not?

**THE RISK RESERVATION**

What's the actual risk involved if I don't think about security?

**THE OSTRICH RESERVATION**

... software? Never heard of it. 🤔



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**Not all software is created equal.**  
Your security and risk management  
practices shouldn't be equal either.



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**SESSION AGENDA**

- 1 Five Factors for Secure Software Development
- 2 The System Development Life Cycle (SDLC)
- 3 Integrated Components
- 4 Third-Party Risk Management
- 5 The Impact of Artificial Intelligence



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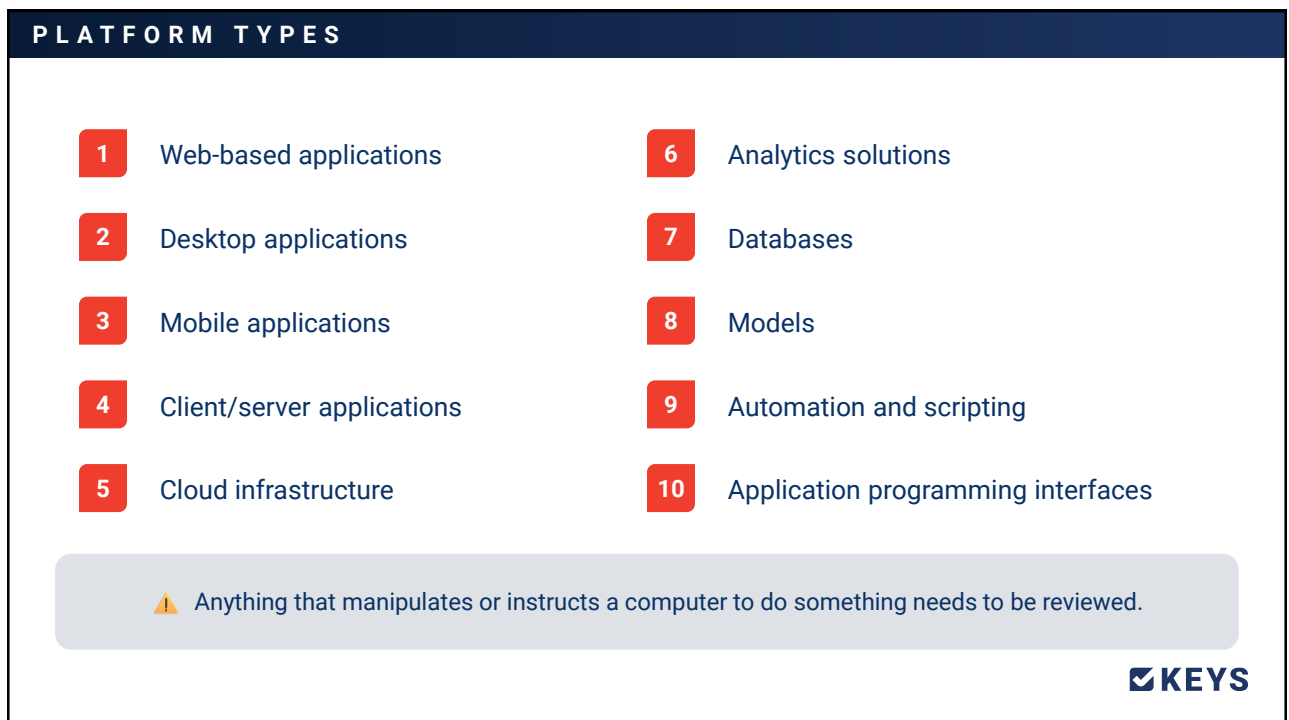
# Five Factors for Secure Software Development



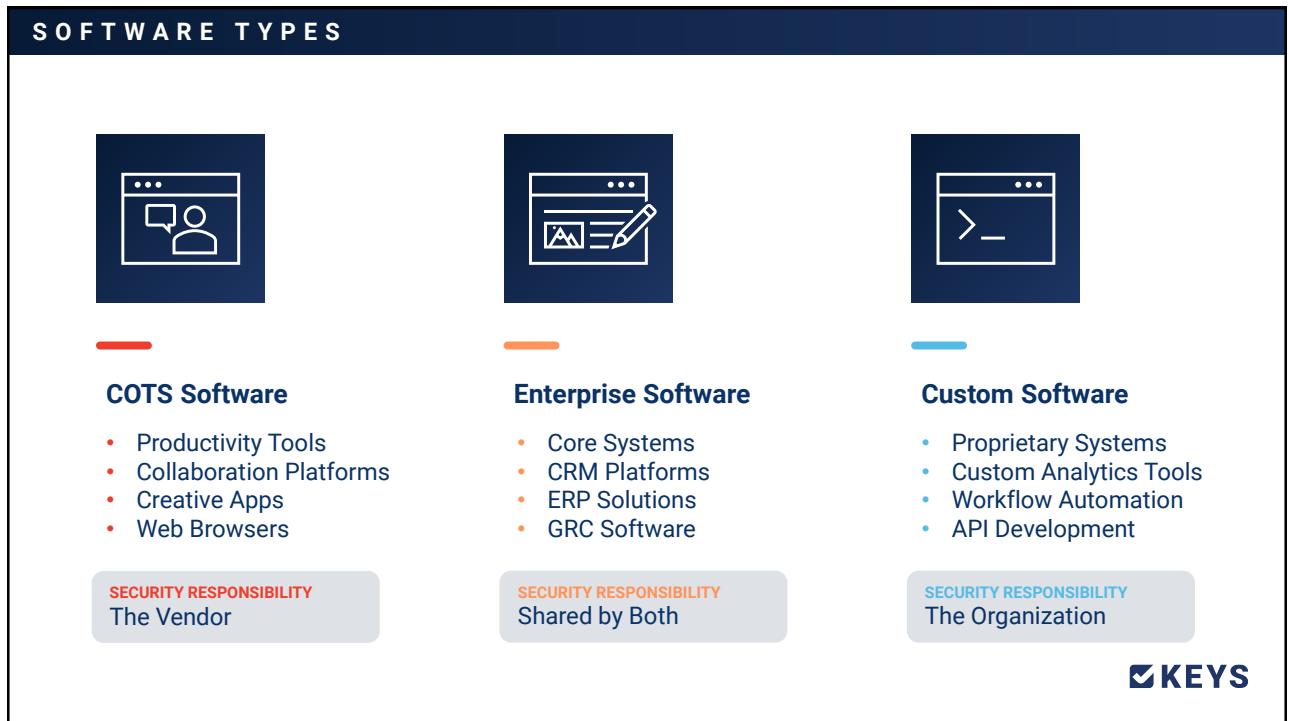
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## DATA TYPES

### Classification

 Public / Unclassified

 Private / Sensitive

 Restricted / Confidential

### Context Example

 Business Data

 Personnel Data

 Customer / Member Data

 The more sensitive the data, the stronger the controls you must apply.



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## OPERATIONAL CRITICALITY

 Critical (3 Hours)

 Urgent (24 Hours)

 Important (72 Hours)

 Normal (7 Days)

 Nonessential (30 Days)

**Does this software  
support critical  
business functions?**



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**KEYS**

ty Plan

Employee Alerts

Dashboard

**Business Process Criticality** [View Report](#)

Important - 7 Critical - 7 Urgent - 7 Nonessential - 5  
Normal - 3 TBD - 1

**System/Equipment Criticality** [View Report](#)

Important - 8 Critical - 3 Urgent - 2 Nonessential - 2

**Upcoming Business Continuity Tests** [View Tests](#)

Test	Scheduled Date
Disruptive Malware Cyber Attack	06/23/2019
Fire Drill (Critical Locations)	08/01/2019
DDoS Attack	10/29/2019
Snowstorm Test	02/12/2020
Alarm System	03/28/2020
Email Server Outage	07/04/2020

**Reports Overview** [View Reports](#)

Report	Number	Percent
Employees Missing Contact Information	39	71.4%
Locations Without Emergency Locations Set	13	75.0%
Locations Without Fire Extinguishers	7	43.8%
Part Due BCP Tests	0	0.0%
Systems/Equipment Without Recovery Plan	12	80.0%
Vendors Missing Contact Information	5	25.0%

**Tandem Business Continuity Plan Software**

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**The System Development Life Cycle**

**KEYS**

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FFIEC Information Technology Examination Handbook

**Development, Acquisition, and Maintenance**

AUGUST 2024

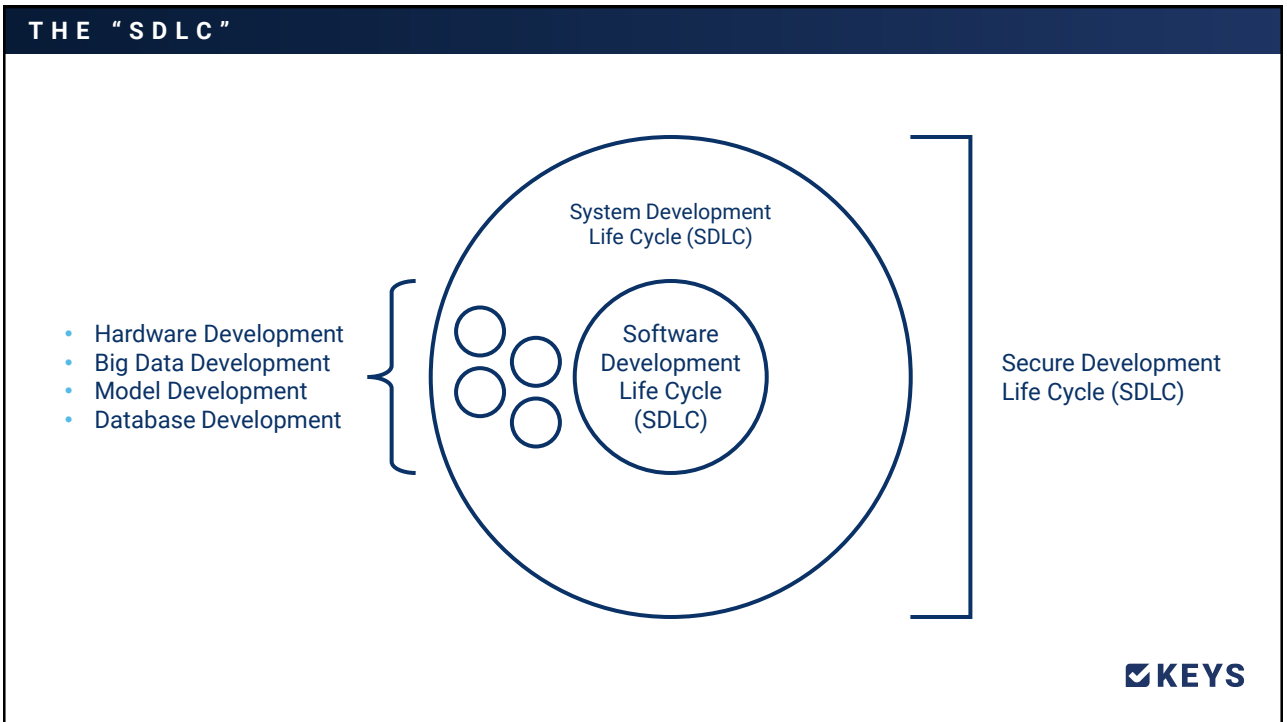
**GUIDANCE**

**FFIEC Development, Acquisition, and Maintenance Booklet**

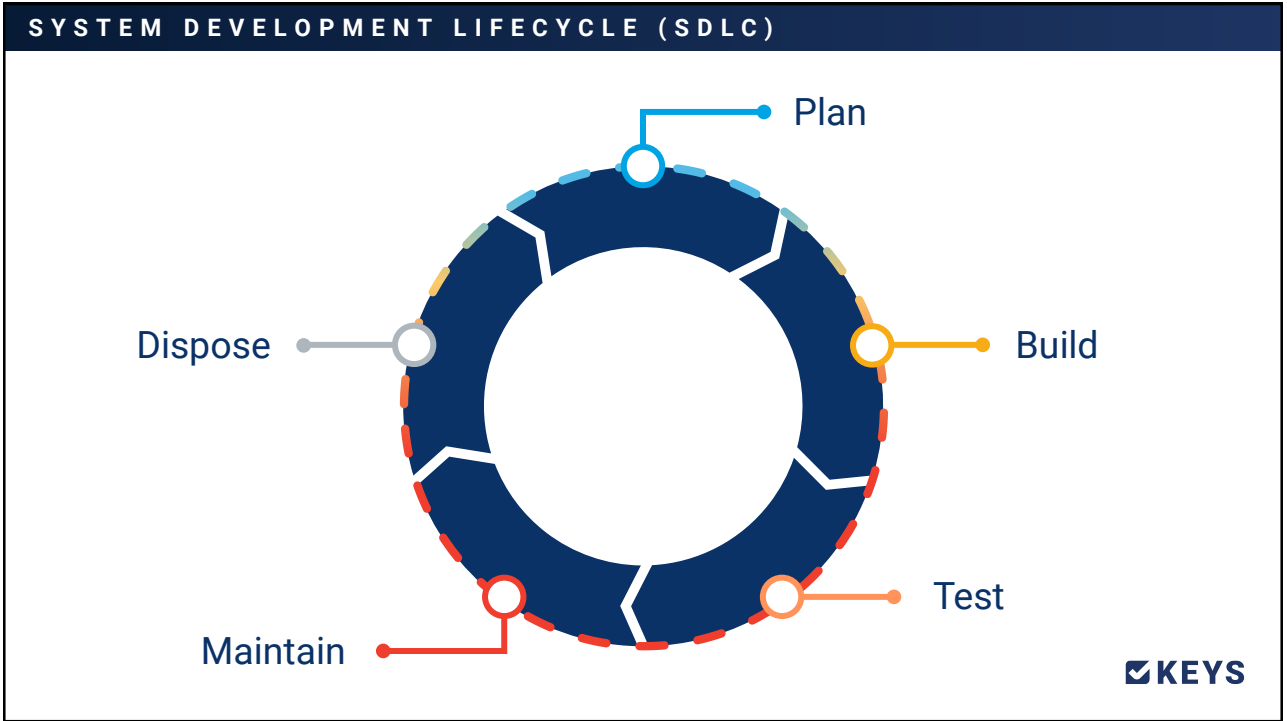
[ithandbook.ffiec.gov](http://ithandbook.ffiec.gov)

**KEYS**

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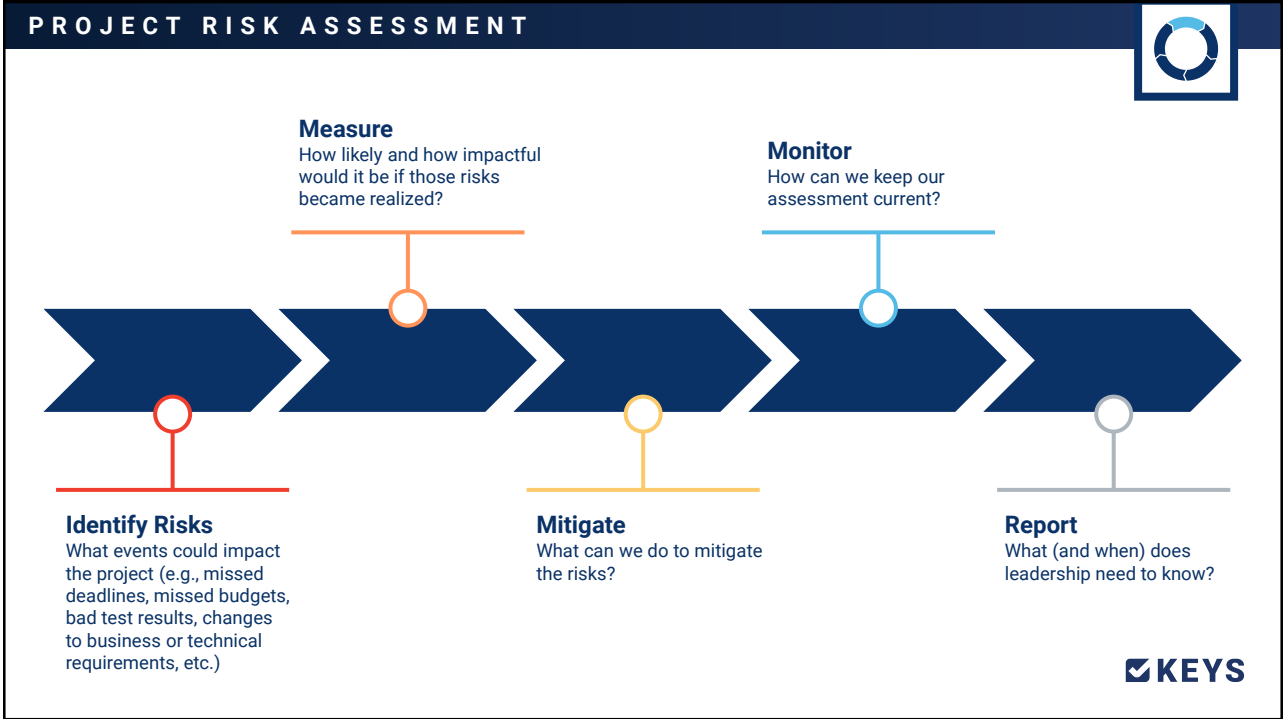
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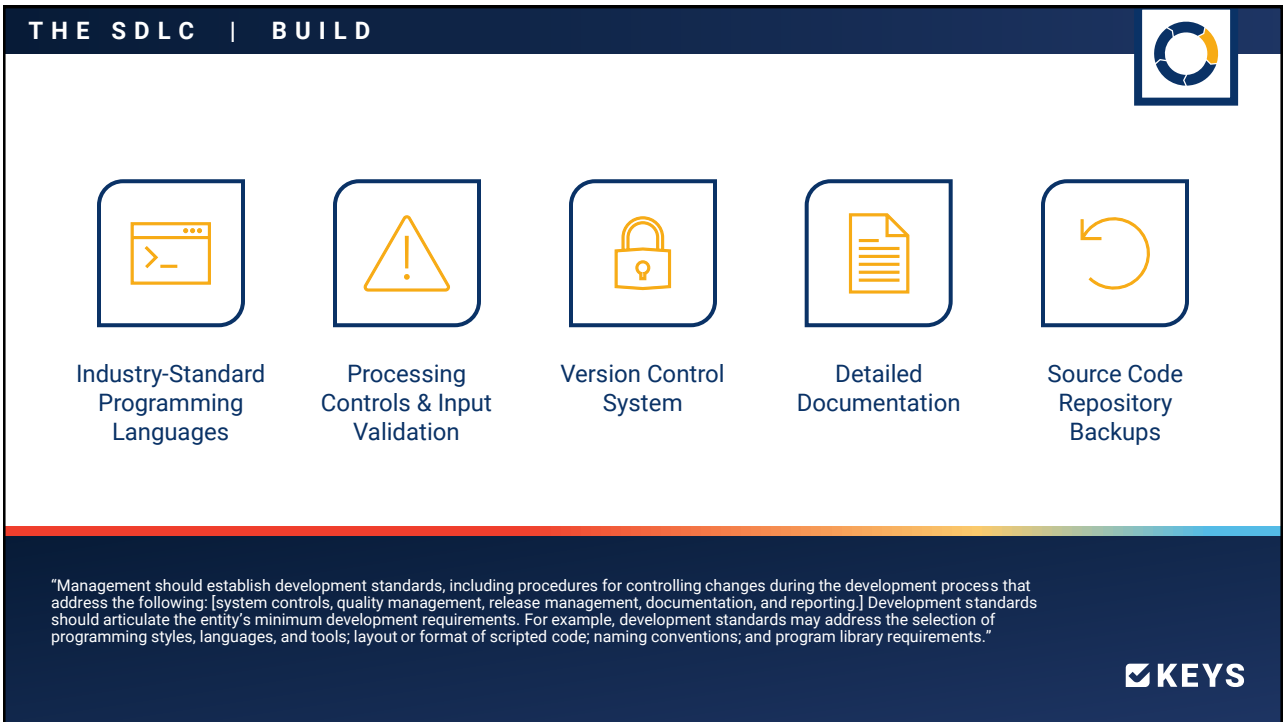
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**THE SDLC | TEST**





**1**

Code Assessments



**2**

Quality Assurance Assessments



**3**


Security & Compliance Assessments


"Testing is essential to the development process to promote confidentiality, integrity, availability, and resilience. Whether developed internally or by a third party, appropriate personnel should test systems and components to identify and correct defects before deployment, including security-related defects. [...] The types of testing performed should be appropriate for the development activity's inherent risk. Effective management has a methodical process to define and conduct testing necessary to demonstrate the effectiveness of a developed system or component. Typically, testing is performed in stages, and knowledgeable testing specialists and relevant stakeholders should be involved in testing."




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**THE SDLC | MAINTAIN**






Improve Performance




Enhance Security



Correct Problems

"The maintenance and operations SDLC activities are necessary whether systems and components have been developed internally or by a third party. They include the routine servicing and periodic modification of everything needed for a system or component to run correctly including the network, hardware, system software, databases, and the related documentation. An entity's maintenance policies and procedures should include maintenance roles and responsibilities (which may include third-party roles and responsibilities), maintenance access policy (internal and remote), and maintenance monitoring and auditing mechanisms."



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## THE SDLC | DISPOSE



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## End-of-Life / End-of-Support

(Examples: [Windows 10 EOS](#), [Post-Quantum Cryptography](#), [FFIEC CAT Sunset](#))

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## Termination & Disposal

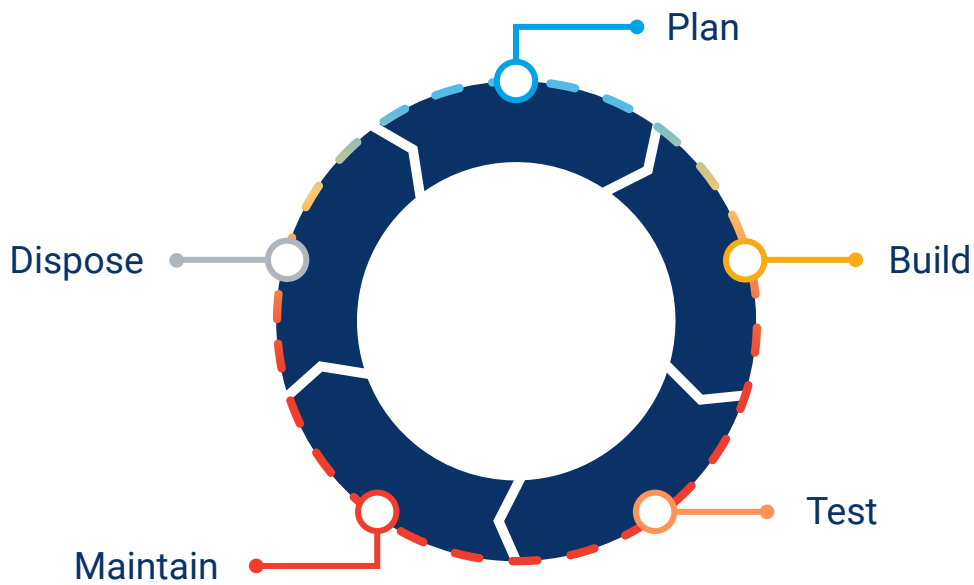
(Example: [Morgan Stanley Hard Drives Disposal](#))

"When a system or component becomes obsolete, is no longer supported, no longer meets the users' or entity's needs, or becomes too costly to maintain, management may decide to terminate its use and dispose of the system or component. Effective management has appropriate termination and off-boarding procedures. The procedures should identify who has the responsibility to decide whether to terminate a vendor relationship, as well as an approval and acknowledgment process in which contracted parties agree to the relationship termination."



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## SYSTEM DEVELOPMENT LIFECYCLE (SDLC)



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**If developers work for your organization, they need to have and follow a written system development life cycle (SDLC).**



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**DISCUSSION TOPIC**

**Do you have a formal SDLC?**  
What areas would you say are strongest or that need to be improved?



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**Information Security Policies Dashboard**

**Policy Category Overview**

- Administrative
- Physical
- Technical

**Policy Approval by Category**

Legend: Approved (Blue), Not Approved (Red)

Category	Approved	Not Approved
Administrative	15	10
Physical	5	5
Technical	10	20

**Upcoming Tasks**

Legend: Administrative (Blue), Physical (Red), Technical (Green)

**Reports Overview**

Report	Count	Percentage
Policies With Latest Revision Not Approved	35	70%
Policies Without Implementation Responsibility Set	7	14%
Policies Without	1	2%

# Tandem Policies Software

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# Integrated Components

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**INTEGRATED COMPONENTS**

Open-Source Components



Application Programming Interfaces



Development Tools



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**OPEN - SOURCE COMPONENTS**

Libraries



OS Components



Development  
Dependencies





Container Based  
Images



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


**APPLICATION PROGRAMMING INTERFACES (API)**






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**APPLICATION PROGRAMMING INTERFACES (API)**

 <p style="text-align: center;"><b>WHAT?</b></p> <hr style="width: 20px; margin: 10px auto;"/> <p>An API is a channel that allows two systems to talk to each other.</p>	 <p style="text-align: center;"><b>WHY?</b></p> <hr style="width: 20px; margin: 10px auto;"/> <p>APIs represent an entry point into your organization and its systems.</p>	 <p style="text-align: center;"><b>HOW?</b></p> <hr style="width: 20px; margin: 10px auto;"/> <p>Include third-party APIs in your vendor management program.</p>
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### First American Financial Corp. Leaked Hundreds of Millions of Title Insurance Records

May 24, 2019

The Web site for Fortune 500 real estate title insurance giant **First American Financial Corp.** [NYSE:FAF] leaked hundreds of millions of documents related to mortgage deals going back to 2003, until notified this week by KrebsOnSecurity. The digitized records – including bank account numbers and statements, mortgage and tax records, Social Security numbers, wire transaction receipts, and drivers license images – were available without authentication to anyone with a Web browser.



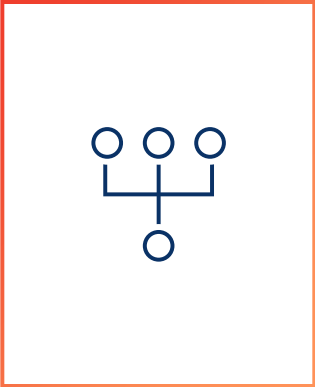
First American Financial Corp. Image: LinkedIn.

<https://krebsonsecurity.com/2019/05/first-american-financial-corp-leaked-hundreds-of-millions-of-title-insurance-records/>

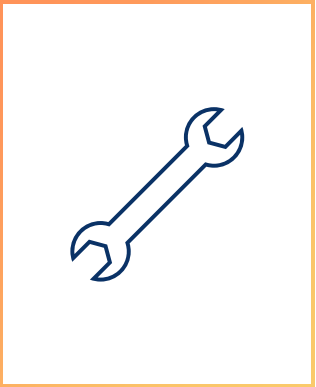


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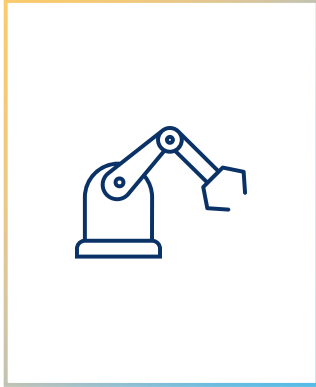
## DEVELOPMENT TOOLS




Code Repositories



CI/CD Pipelines



AI Coding Assistants



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**KEY TAKEAWAY**

If components are accessing your data, then you need to treat them with the same level of review as you'd apply to a developer.



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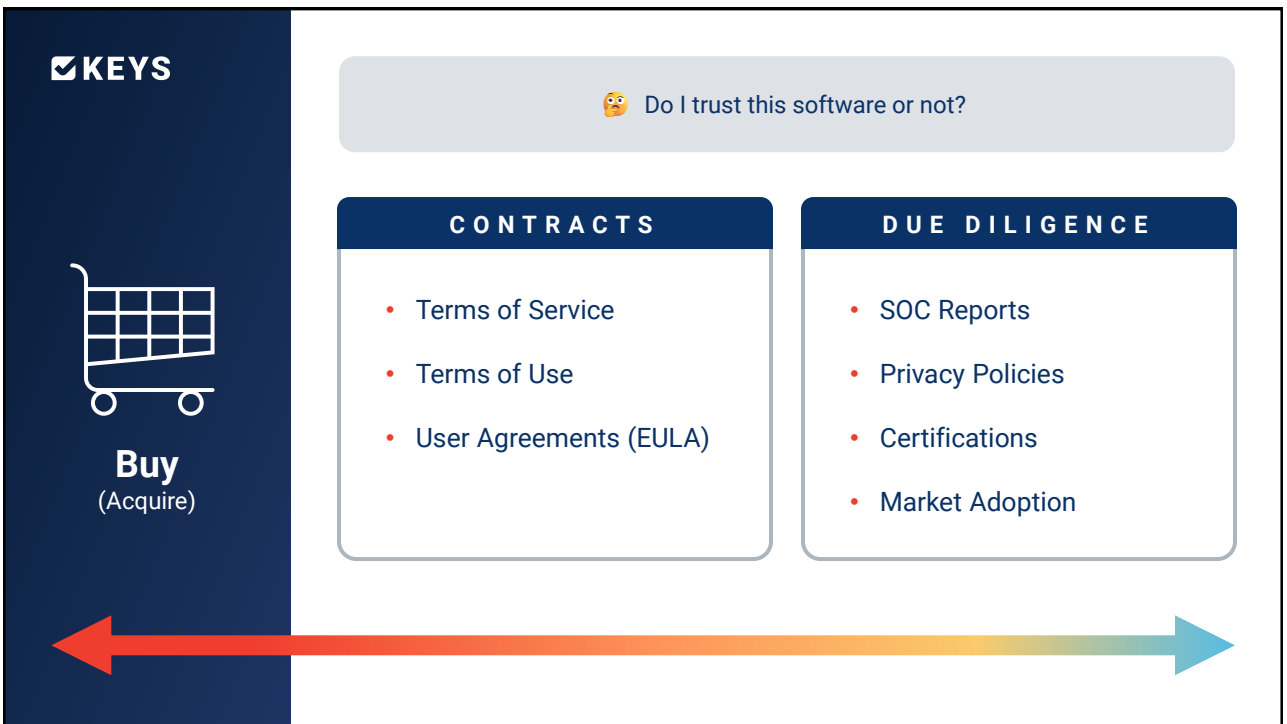
## Third-Party Risk Management



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TECHNOLOGY

# Nebraska bank to settle MoveIt data breach for \$2.4M

By [Carter Page](#)


Published March 17, 2026, 5:14 p.m. EDT | Updated March 17, 2026, 5:14 p.m. EDT 5 Min Read

## Aftermath of a breach



**204,291**  
PEOPLE AFFECTED

Union Bank & Trust data breach




**\$2.4 million**  
SETTLEMENT AMOUNT

Preliminary class action agreement

Source: Court Filings

Visualization created with AI assistance based on original reporting

<https://www.americanbanker.com/news/nebraska-bank-to-settle-moveit-data-breach-for-2-4m>



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 **The Golden {Vendor} Rule**  
Treat your vendors the way you would treat your own organization.



**CONTRACTS**

- Intellectual Property
- Service Level Agreement
- Termination Contingency
- Escrow Agreement

**DUE DILIGENCE**

- SOC Report
- Privacy Policies
- SDLC Documentation
- Vendor Management



Build

(Develop)



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**Vendor Management Dashboard**

Responsibility: All Employees

**Vendor Highest Overall Risk**

**Vendor Significance**

**Reports**

Report	Number	Percent
Significant Vendor Services Not Covered by Contracts	10	22.2%
Significant Vendor Services Without SBA Appointment	1	2.2%
Vendor Contracts Not Renewed	3	7.0%

**Next Events**

Event	Date
Document Expires: Social Media Marketing Co. (Financial Statement)	06/14/2019
Contract Expires: Telcel (Association Membership)	06/30/2019

**Tandem Vendor Management Software**

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**The Impact of Artificial Intelligence**

**KEYS**

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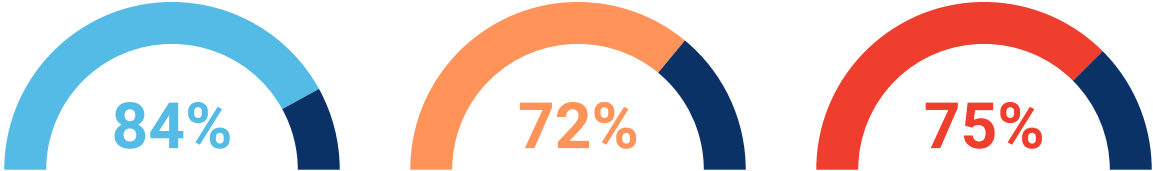
“We are only limited by our imaginations.  
And our tokens.”

Aaron Hebert




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### DEVELOPER SURVEY RESULTS







Metric	Percentage
Developers who report using or planning to use AI in development	84%
Developers who report not using AI to “vibe” code	72%
Developers who say “When I don’t trust AI’s answers” is the top reason for involving human developers	75%


SOURCE: [Stack Overflow 2025 Developer Survey](#)



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**HOW AI IS IMPACTING SOFTWARE DEVELOPMENT**

<p>PLAN</p>  <p>Feature Design</p>	<p>BUILD</p>  <p>Code Authoring</p>	<p>TEST</p>  <p>Code Review</p>	<p>MAINTAIN</p>  <p>Bug Remediation</p>
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**FEATURE DESIGN**




**DEVELOPING SPECIFICATIONS**

---

Translate business requirements into a draft specification, user stories or a data model.


 Oversight is your control




**BREAKING TASKS APART**

---

Deconstruct large features into distinct development tasks via an implementation plan, before a developer writes any code.


 Set your expectations




**ASSIGNING TECHNICAL DEBT**

---


Documenting and addressing maintenance tasks, so that changes may be easily addressed.

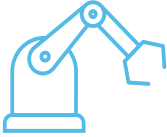
 AI-generated = Tech Debt



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## CODE AUTHORING






AI Coding Agents

Authoring → Directing



Repeatable Workflows

🚀 Boost Productivity




Documentation


🤖 What does the code do?

**KEYS**

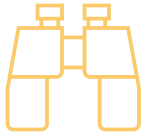
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## CODE REVIEW






Reviewing Incoming Changes



Finding Vulnerabilities



Following Best Practices

🏆 Code review is a **quality** gate.

**KEYS**

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## BUG DETECTION



- ▶ How quickly will we find it?
- ▶ How thoroughly do we understand it?
- ▶ How confidently can we fix it?

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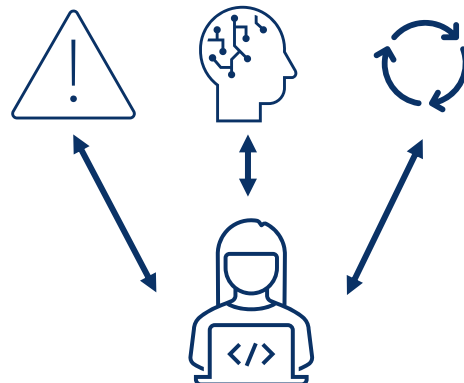
## BUG DETECTION



“How did we get here?”



“Find the bug.”



Model Context Protocols

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**LoanTrack** APPLICATIONS SEARCH PAYMENTS LOGIN

## LoanTrack

Internal loan management system — Community First Bank

**APPLICATIONS**

### Loan Applications

Review, approve, and manage pending loan applications from borrowers.

View Applications

**SEARCH**

### Borrower Search

Look up borrowers by name to review their profiles and loan history.

Search Borrowers

**PAYMENTS**

### Process Payment

Record payments against active loans and update outstanding balances.

Make Payment

LoanTrack — Internal Demo Application — Not for Production Use

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## AI RISK | SQL INJECTION

**LoanTrack** APPLICATIONS SEARCH PAYMENTS office1@loantrack.local LOGOUT

### Borrower Search

SELECT \*  
FROM Borrowers  
WHERE FullName LIKE '%" + name + "%'


An attacker enters a crafted search term and retrieves every customer record in the database, bypassing all authorization.

The borrower search function does not use parameterized queries. User-supplied input is concatenated directly into the database query string, creating an SQL injection vulnerability that could allow unauthorized access to all customer records.


**KEYS**

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### AI RISK | HARDCODED CREDENTIALS

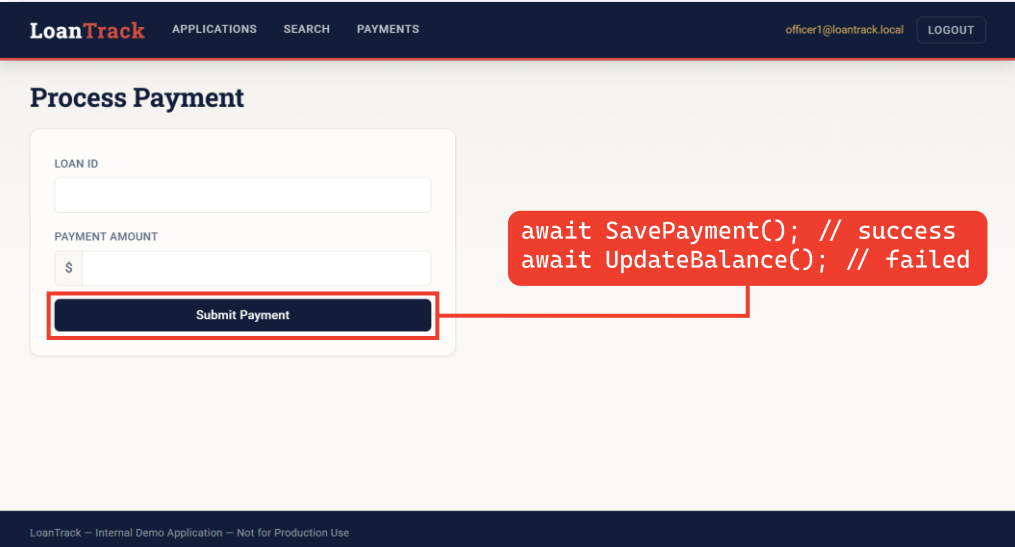


```
"Server=prod-db.bank.internal; User Id=sa; Password=BankAdmin2026!"
```




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### AI RISK | NON-ATOMIC PROCESSING



```
await SavePayment(); // success  
await UpdateBalance(); // failed
```




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DEVELOPER PROMPT	EXPLOIT
<p><i>"Write a query to look up a borrower by name."</i></p>	<p>An attacker enters a modified search term and retrieves every customer record in the database, bypassing all authentication.</p>
<p><i>"Write a method to connect to the bank's database."</i></p>	<p>Every developer, contractor, or auditor with access to the source code repository can read the production database password.</p>
<p><i>"Write a method to process a loan payment and update the balance."</i></p>	<p>A payment is recorded as received, but the loan balance is never reduced. The customer is charged; the bank's records don't reflect it.</p>



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**ARTIFICIAL INTELLIGENCE | RISKS**



 <p data-bbox="256 1344 602 1373"><b>Data Exposure &amp; Confidentiality</b></p>	 <p data-bbox="958 1344 1139 1373"><b>Attribution Gaps</b></p>
 <p data-bbox="365 1648 501 1677"><b>Skill Erosion</b></p>	 <p data-bbox="924 1648 1173 1677"><b>Regulatory Blind Spots</b></p>

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**ARTIFICIAL INTELLIGENCE | CONTROLS**

SAY NO TO PROD	SAY NO TO PII	FILL THE GAP
 <p>Development tools stay in development.</p>	 <p> <input checked="" type="checkbox"/> Production Code  <input type="checkbox"/> Production Data         </p>	 <p>What does secure development look like in our environment?</p>

**KEYS**

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“Although AI agents are advancing rapidly, human expertise remains essential in software development. Programming is not software engineering. Even the most reliable systems cannot fully replace the judgment, creativity, and adaptability required to handle uncertainty, make complex decisions, and maintain security.”

—  
**RUSSINOVICH AND HANSELMAN**

<https://dl.acm.org/doi/10.1145/3779312>

**KEYS**

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**SESSION RECAP**

- 1 Five Factors for Secure Software Development
- 2 The System Development Lifecycle (SDLC)
- 3 Integrated Components
- 4 Third-Party Risk Management
- 5 The Impact of Artificial Intelligence



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**Fill out the survey to get your sticker!**







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**Thank You!**

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